

## **MIGC Team:**

- **Dr. Kimberly Terry, EdD** [Owner/Principal Consultant/Project Manager/Instructor]
  - Specialty areas: Strategic planning; Audit readiness; Executive and leadership coaching; Career pathing; Cultural intelligence; Program evaluation; Group facilitation; Qualitative research
- **Dr. Mozell Terry, Ph.D, MSN, MA, RN-CMRN** [Medical Consultant/Instructor]
  - Specialty areas: Medical instruction; Executive Coaching; Mental health instruction; Legal medical review; Audit readiness
- **Trudy Croxton, BA** [Principal Consultant/Instructor/Executive Coach]
  - Specialty areas: Staff development; Staff training; Career pathing; Program development; Process improvement
- **Frederick Koroma, BS** [Data Analyst]
  - Specialty areas: Data analytics; Dashboard creation; Power BI; SQL; Cost projections; Data storytelling
- **Tiffany Lewis, BS** [Principal Consultant/Implementation Director]
  - Specialty areas: Implementation; Project management; Strategic goal setting; Process improvement; Communication planning
- **Crystal Hansley, AS**
  - Specialty areas: Administrative processes; Portfolio building; Presentation creation; Policy and Procedure researcher

## **Our service and course offerings:**

- Strategic planning
- Audit readiness (legal medical review)
- Program evaluation (effectiveness from quantifiable measures)
- Process creation/improvement
- Data analytics
- Competitive landscape analysis
- Literature review (academic research)
- Live training [interactive; blended learning modalities]
  - de-escalation techniques
  - leadership
  - giving and receiving feedback
  - medical/mental health
  - gender and racial equity
  - communication fundamentals/soft skills
  - many others
- Policy and procedure manuals
- Employee handbooks
- Hand in hand implementation
- Recruiting and onboarding
- Staff development
- Employee engagement